



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

May 06, 2024

GSA 2024-31

TO: Financial Aid Administrators  
High School Counselors

FROM: Tae Kang *Tae Kang*  
Deputy Director, Program Administration & Services Division

SUBJECT: **WebGrants System Maintenance**

This Special Alert from the California Student Aid Commission (Commission) announces an important system process taking place beginning on **Friday, May 10, 2024**.

### WebGrants System Maintenance

- WebGrants and all associated systems (WebGrants for Students, WebGrants for Institutions, CA Dream Act Application, Chafee Application, Golden State Teacher Grant Application, Workshop Management System, etc.) will be unavailable, starting at **5:00 p.m. on Friday, May 10**.
- All web systems will be unavailable because of maintenance during this process and no updates can be made during this time.
- Commission staff anticipates all systems to be back online by the end of day **Monday, May 13**. An update will be provided should system maintenance be completed sooner.

The Commission appreciates your patience and understanding while our system is unavailable.

### Need to contact us?

- School Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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